

The first two steps are the most important. The first step is to identify the problem. The second step is to define the problem. The third step is to identify the causes of the problem. The fourth step is to identify the effects of the problem. The fifth step is to identify the stakeholders involved in the problem. The sixth step is to identify the resources available to solve the problem. The seventh step is to identify the constraints on the problem. The eighth step is to identify the risks associated with the problem. The ninth step is to identify the opportunities associated with the problem. The tenth step is to identify the solutions to the problem. The eleventh step is to identify the implementation plan for the solutions. The twelfth step is to identify the monitoring and evaluation plan for the solutions. The thirteenth step is to identify the communication plan for the solutions. The fourteenth step is to identify the documentation plan for the solutions. The fifteenth step is to identify the reporting plan for the solutions. The sixteenth step is to identify the feedback plan for the solutions. The seventeenth step is to identify the improvement plan for the solutions. The eighteenth step is to identify the sustainability plan for the solutions. The nineteenth step is to identify the exit plan for the solutions. The twentieth step is to identify the closure plan for the solutions.

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